

ELOMA Troubleshooting

CODE	Description	Possible cause	Action
	The device does not display a function after switching on	The external master switch has been switched off.	•Switch on the master switch.
		A fuse or circuit breaker has triggered.	•Check the fuses or circuit breakers in the building's distribution.
		Ambient temperature of the combi steamer was below +4 °C for a longer period.	•Heat the cooking chamber to 20 °C. •Only operate the combi steamer in rooms which are protected from frost.
	The water in the cooking chamber does not drain off.	The drain is blocked.	•Clean the drain strainer. •Clean the device's drain outlet. •Check the operating company's drainage system.
	White stains in the cooking chamber	The water is too hard.	•Use a water softener or replace the water softener currently in use.
	Black stains in the cooking chamber	The water quality is poor.	•Use a water filter or replace the water filter currently in use.
		The wrong cleaner has been used.	•Use Eloma special cleaner. Damage caused by the wrong cleaner cannot be remedied.
	Combi steamer does not heat up	Show mode is switched on.	•Switch off show mode.
600		Cleaner is empty. (15%)	•Replace the cleaner.
604		Cleaner is empty. (30%)	
601		The rinsing agent is empty. (15%)	•Replace the rinsing agent.
605		The rinsing agent is empty. (30%)	
602		The water softener is empty. The water pressure is too low.	•Replace the water softener. •Contact AMT Service Center.
001		The cooking chamber door is open.	•Close the cooking chamber door.
318		Not enough water to generate steam	•Check the water connection.
551		The USB stick is not inserted.	•Connect the USB stick.
550			•Contact AMT Service Center.
111		Cooking chamber probe 1 is faulty.	•Contact AMT Service Center.
112		Cooking chamber probe 2 is faulty.	•Contact AMT Service Center.
113-116		The core temperature probe is faulty.	•Contact AMT Service Center. The combi steamer can only be operated with restrictions.
117/127		The probe for steam damping is faulty.	•Contact AMT Service Center. The combi steamer can no longer be operated.
211/212		Overheating of the cooking chamber or overheating of the	•Contact AMT Service Center.
213		The motor is not running.	•Contact AMT Service Center.
311		The water pressure is too low.	•Open the operating company's water tap. •Check the operating company's water pressure. The combi steamer can only be operated with restrictions. The autoclean cleaning program is stopped and cannot be operated. •Contact AMT Service Center.
312		Insufficient water available for steaming operating mode.	•Contact AMT Service Center. The combi steamer can only be operated with restrictions.
511-513		Overheating of electrical components.	•Contact AMT Service Center.
		Fault on the gas system	•Check the gas connection. •Switch on the exhaust extraction system. •Select the symbol with the small flame. •If the fault message occurs repeatedly:Contact an Eloma service partner.
		Operating company's gas tap closed	•Open the operating company's gas tap. •Select the symbol with the small flame. •If the fault message occurs repeatedly, contact an Eloma service partner.
		Electrical connection cable fault	•Contact AMT Service Center.
711		Re-start gas system 1.	•Select the symbol with the small flame. •If the fault message occurs repeatedly, contact an Eloma service partner.
712		Re-start gas system 2.	•Select the symbol with the small flame. •If the fault message occurs repeatedly, contact an Eloma service partner.